
ARENA REOPENING PROTOCOLS

As of Tuesday, September 8 Haldimand County expanded its reopening protocols for the Haldimand County Caledonia Centre (HCCC) Arena Almas Ice Pad.

It is currently anticipated that the County's other four ice pads (HCCC Clark, Cayuga, Dunnville and Hagersville) will open as of October 1, 2020.

These protocols include updated information related to [Rental Guidelines](#) and [Public Access](#) to the following: Common Areas (including front lobby, concessions and vending machines), Ice Pads, Change Rooms, Spectator Seating and Walking Tracks.

PLEASE NOTE:

These protocols are being put in place to maximize the health and safety of everyone at the facility and minimize the risk of the spread of COVID-19.

Anyone showing flu-like symptoms is asked to remain at home; please do not enter the facility.

Everyone's cooperation and compliance is appreciated.

In order to maximize safety for all:

- **Anyone accessing the Arena must enter through the front doors and be screened. No one is allowed to enter through other access doors/emergency exits;**
- **Masks must be worn at all times throughout the facility—including children under the age of ten (10)—with the exception of while participants are on the ice;**
- This requirement goes beyond Haldimand County's Face Covering By-law given the number of individuals in the facility at one time—including vulnerable populations—and the challenges to social distancing;
- Visitors/participants are asked to keep valuables at home or secured elsewhere (e.g. vehicles);
- No late arrivals will be allowed to enter;
- No in-and-out privileges for parents/guardians will be permitted during rentals.

Failure to follow the directional arrows, signage or instructions of on-site staff could result in immediate expulsion from the facility.

Ice Rental Guidelines:

- **Masks must be worn at all times throughout the facility—including children under the age of ten (10)—with the exception of while users are on the ice (helmet on/mask off; helmet off/mask on);**
- The rental contract holder will be identified as the contact for the Haldimand Norfolk Health Unit (e.g. for future contact tracing);



Haldimand County

- The rental contract holder (or his/her designate) must be present 15 minutes before the start of the rental to greet/screen on-ice participants. If the rental contract holder (or designate) is not on-site, participants will not be allowed to enter the facility;
- On-ice participants will be screened by the rental contract holder (or his/her designate) upon entering the facility;
- One (1) parent/guardian per skater will be allowed in the facility—no exceptions;
- Parents/guardians will be screened by County staff and must sign in (name, telephone number). This information will be kept for 30 days and then destroyed;
- Parents/guardians must remain in designated seating areas during the rental or indicate during screening if they intend to use the Walking Track;
- A maximum of forty (40) participants will be allowed on the ice at one time (including skaters, coaches/trainers, referees, timekeepers);
- Participants will be able to enter no more than 15 minutes prior to their scheduled rental time and must leave within 15 minutes after the rental. No changing into/out of uniforms will be allowed;
- Participants must arrive at the Arena wearing their equipment (with the exception of skates, helmet, stick and/or goalie equipment) and must leave immediately after taking off their skates (no changing allowed);
- Participants may bring one small, handheld bag (only large enough to hold small items such as mouth guards, tape, epi-pens, inhalers, juice for diabetics, keys; not for clothing or equipment)
- Equipment bags will not be allowed into the facility, with the exception of goalies;
- Goalies (youth/adult) will be provided with a Change Room. Contract holders are responsible for ensuring only the goalie(s) is using the designated Change Room. Failure to comply could impact future rentals;
- Chairs will be set up outside of the ice pad for putting on skates, and participants must use the same chair for the duration of the rental;
- Change rooms will not be available for use unless they are required to accommodate overflow of participants (e.g. if not enough chairs can be made available, as noted above);
- Limited washroom facilities will be available for use;
- Water filling stations or taps will not be available; please bring your own filled water bottle(s);
- No coloured beverages (e.g. Gatorade) are allowed on or near the ice;
- Foam dividers/pylons will be allowed for half-ice pad play. It is the responsibility of the contract holder to place/clear dividers within the approved rental time. No mini-boards will be allowed;
- Vending machines will be unavailable;
- Concessions may be open for takeout or curbside pick-up; however, no seating (besides the Stands) available. (Participants are encouraged to visit the concessions to support these local community groups/businesses.)

Change (Dressing) Rooms:

- **Masks must be worn at all times while in a Change Room.**
- Change Rooms will remain locked unless they are required to accommodate overflow of participants or goalies (youth and adult);



- A maximum of ten (10) participants—including youth, parents/guardians, coaches/trainers—is allowed if a change room is opened to accommodate overflow.

Walking Tracks:

- **Masks must be worn at all times while using the Walking Tracks;**
- The Walking Tracks will be open daily as follows: 9:00-11:00 a.m.; 2:00-4:00 p.m.; 7:00-9:00 p.m.;
- A maximum of twenty (20) walkers will be allowed on the Walking Track at one time;
- At this time, no running or dry-land training is allowed;
- Walkers will be screened by County staff upon entry into the facility and must provide their contact information (name and phone number) for contact tracing purposes. This information will be kept for 30 days and then destroyed;
- Parents/guardians attending the facility with an ice participant must indicate—during screening—if they intend to sit in a designated seating area (the Stands) or use the Walking Track and they must stay in that area for the duration of the visit. Moving back and forth between the Stands and the Walking Track will not be permitted;
- If necessary, walkers may use the seating identified for public use, ensuring they socially distance (6 ft./2m) and wear a mask.

Community Room Rentals (Caledonia Remax, Cayuga McSorley, Hagersville Almas Rooms):

- It is anticipated these spaces will re-open as of November 1;
- Please contact the Facility Booking Clerk (905-318-5932, ext. 6507) for updated occupancy numbers.

Designated Seating Areas (Stands):

- **Masks must be worn at all times while seated in the Stands or other designated seating areas;**
- Parents/guardians attending the facility with an ice participant must indicate—during screening—if they intend to sit in a designated seating area or use the Walking Track and stay in that area for the duration of the visit. Moving back and forth between the seating area and the Walking Track is not permitted;
- Parents/guardians in designated seating areas who wish to consume food or drink are permitted to do so and may remove their mask for this purpose. However, they must remain socially distanced while eating/drinking and, once finished, put on their mask.

Consequences for Non-Compliance:

- Anyone attending an Arena who does not follow the above-noted protocols will be provided with a written warning (copy to contract holder/organization); a second warning will result in a one-week suspension from Haldimand County Arenas for the individual (copy to contract holder/organization); third warning will result in suspension from Haldimand County Arenas for the individual for the season;
- Teams/organizations/contract holders who do not comply with or help enforce these protocols may see an impact to existing/future rentals;



Haldimand County

- Failure to follow the directional arrows, signage or instructions of on-site staff could result in immediate expulsion from the facility.

Please note all guidelines will be reviewed and revised as necessary.